The Network/CADER Password Reset Instructions

Step 1 – Go to www.bu.edu/myaccount and select "Reset Forgotten Password" and click Next

Step 2 - Enter email and DOB

Please remember to use the email address you used to register and complete coursework.

Step 3 – Go to your email and look for an email from ithelp@bu.edu with the subject line "Confidential: Boston University One-Time Passcode (PIN)"

The pin will remain active for 30 mins. If the email does not immediately appear in your inbox, please check your spam/junk folder

Step 4 – Enter the pin (from the email) and click Submit

Change Password

Enter the pin sent via email *

yfzxfm93

New Password *

●●●●●●●●●●●●●●●●

Confirm New Password *

●●●●●●●●●●●●●●●●

1. The password must have a minimum of 16 characters
2. The password must not be same as previous 6 passwords
3. The password must not contain common dictionary words
4. The password must meet at least three out of the following four requirements:
- Contain at least one English uppercase letter (A through Z)
- Contain at least one English lowercase letter (a through z)
- Contain at least one number (0 through 9)
- Contain at least one non-alphabetic character (~!@#$%^*_+-={}\][;,?,.)

Cancel   Submit

Step 4 – All done! You should now be able to login to Blackboard and access your online coursework

Your request has been submitted successfully. You will receive an email notification when the request is completed.